

## Student Experience Committee

August 20th, 2020

Attendance: 13

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### BEFORE NEXT MEETING:

- Reach out to supervisors/directors about COVID-19 and Add/Drop concerns (Ash will reach out to Maggie)
- Brainstorm outline for immediate & short term goals
- Survey team will begin to review/draft student experience survey

[Meeting Link](#)

### Covid Concerns

- Melissa: students are sharing concerns about the impact new covid cases will have on students financially considering Add/Drop is coming up
  - Other institutions announced that they were going completely virtual ~5 hours before the end of their Add/Drop - will VCU do the same?
  - How does this affect our most vulnerable students financially?
- ACTION: Committee will raise this concern to their supervisors to spread the word and encourage admin to announce earlier
- ACTION: Ash will raise this concern to Maggie

### Inside Higher Education Article

- Ash found [this article](#) about the struggle of DEI work. It's a good read!

### Standing Updates

- Student Power connection (Ash Primary):
  - Ash reached out Tues Aug 18 via email, no response yet
  - Student Power has removed officer visibility from their RamsConnect page; likely for protection due to protests
- Tabling (Ian & Rhonda Primary)
  - Rhonda has booked the Student Compass from 11am-1pm starting Sept 21
  - Ian & Rhonda will have primary responsibility for tabling
  - Rhonda will create a sign up sheet for rest of committee
    - Feel free to share with supervisors/staff to encourage VCU-wide participation!
- Student Survey Subcommittee (Madeline, Tabia, Cabel, Kelsie, and Amy primary)
  - Melissa will share departmental draft of student experience survey
  - Kelsie has been added to the group!

### Revisit Resource Goal

- Core issue: advisors/student facing staff do not feel like they know who to contact when a student has a problem outside of their department

- If a student comes to an academic advisor about a financial aid/registration/admissions/etc problem, who can the advisor reach out to?
- What resources are available to students that advisors do not know about?
- New long term goal: Encourage departments to share a point person and a brief description of their department's responsibilities for internal use

#### **Outline Goals**

- Next step is to outline a time frame and action items for our goals
- [See new document in the shared folder](#)
- Goal of having actionable, achievable goals that can be presented to Maggie et al on Oct 31
- Survey to student goal has been outlined
- Next meeting: immediate goals and short-term goals outlined.